

The West Virginia State Police Forensic Laboratory strives to achieve excellence in service through open communication and cooperation with the agencies we serve. Please assist us in achieving this goal by completing this evaluation.

Please check the services that you are evaluating:

	Biology/ Processing (Body Fluid and Hair)
	Biology/DNA (DNA Analysis)
	Trace Evidence (Gunshot Residue or Fire Debris)
	Toxicology
	Latent Prints
	Seized Drugs
	Firearm and Toolmarks (including Footwear and Tire Impression)
	Breath Alcohol
	Digital Forensics
	Crime Scene Response/Assistance

Please circle responses on a scale from 1 to 5; 1 = very dissatisfied 5 = very satisfied:

If applicable, were responses to inquiries provided in a timely manner?

1 2 3 4 5

Did Laboratory Staff treat you in a professional manner?

1 2 3 4 5

Did the service meet your needs?

1 2 3 4 5

Overall, how satisfied are you with the services provided by this laboratory?

1 2 3 4 5

Is this a formal complaint? Yes No If yes, please include contact information below.

Comments/Suggestions for improvement (attach more if necessary):

Name: _____ Phone #: _____ Email: _____
 Title: _____ Agency: _____ Date: _____

Please return by US mail, fax, or email to:
 WVSP Forensic Laboratory
 725 Jefferson Road
 South Charleston, WV 25309
 Fax: (304) 746-2427
Lab.director@wvsp.gov (Laboratory Director)
Thank you for your assistance!