The West Virginia State Police Forensic Laboratory strives to achieve excellence in service through open communication and cooperation with the agencies we serve. Please assist us in achieving this goal by completing this evaluation.

Please check the services that have been provided to you:

<table>
<thead>
<tr>
<th>Service</th>
</tr>
</thead>
<tbody>
<tr>
<td>Biology/Processing (Body Fluid and Hair)</td>
</tr>
<tr>
<td>Biology/DNA (DNA Analysis)</td>
</tr>
<tr>
<td>Trace Evidence (Gunshot Residue or Fire Debris)</td>
</tr>
<tr>
<td>Toxicology</td>
</tr>
<tr>
<td>Latent Prints</td>
</tr>
<tr>
<td>Seized Drugs</td>
</tr>
<tr>
<td>Firearm and Toolmarks (including Footwear and Tire Impression)</td>
</tr>
</tbody>
</table>

Please circle responses on a scale from 1 to 5; 1 = very dissatisfied  5 = very satisfied:

If applicable, were responses to inquiries provided in a timely manner?

Did the Laboratory Staff treat you in a professional manner?

Did the service meet your needs?

Overall, how satisfied are you with the services provided by this laboratory?

Is this a formal complaint?  ☐Yes  ☐No

If yes, please provide more information to the contact information listed below.

Comments/Suggestions for improvement:

_____________________________________________________________________________________
_____________________________________________________________________________________  
_______________________________________________________________ 

Name: ___________________ Phone #:_________________ Email:__________________________
Title:_______________________ Agency:__________________________________________ Date:____________

Please return by US mail, fax or email to:
WVSP Forensic Laboratory
725 Jefferson Road
South Charleston, WV 25309
Fax: (304) 746-2427
Lab.director@wvsp.gov (Laboratory Director)

Thank you for your assistance!