



FORENSIC LABORATORY

WEST VIRGINIA STATE POLICE

FEEDBACK SURVEY

The West Virginia State Police Forensic Laboratory strives to achieve excellence in service through open communication and cooperation with the agencies we serve. Please assist us in achieving this goal by completing this evaluation.

Please check the services that have been provided to you:

<input type="checkbox"/>	Biology/ Processing (Body Fluid and Hair)
<input type="checkbox"/>	Biology/DNA (DNA Analysis)
<input type="checkbox"/>	Trace Evidence (Gunshot Residue or Fire Debris)
<input type="checkbox"/>	Toxicology
<input type="checkbox"/>	Latent Prints
<input type="checkbox"/>	Seized Drugs
<input type="checkbox"/>	Firearm and Toolmarks (including Footwear and Tire Impression)

Please circle responses on a scale from 1 to 5; 1 = very dissatisfied 5 = very satisfied:

If applicable, were responses to inquiries provided in a timely manner?

1 2 3 4 5

Did the Laboratory Staff treat you in a professional manner?

1 2 3 4 5

Did the service meet your needs?

1 2 3 4 5

Overall, how satisfied are you with the services provided by this laboratory?

1 2 3 4 5

Is this a formal complaint? Yes No If yes, please provide more information to the contact information listed below.

Comments/Suggestions for improvement:

Name: _____ Phone #: _____ Email: _____
 Title: _____ Agency: _____ Date: _____

Please return by US mail, fax or email to:

WVSP Forensic Laboratory
 725 Jefferson Road
 South Charleston, WV 25309
 Fax: (304) 746-2427

Lab.director@wvsp.gov (Laboratory Director)

Thank you for your assistance!