

WEST VIRGINIA STATE POLICE FORENSIC LABORATORY
FEEDBACK SURVEY



The West Virginia State Police Forensic Laboratory strives to achieve excellence in service through open communication and cooperation with the agencies we serve. Please assist us in achieving this goal by completing this evaluation.

Please check the services that have been provided to you:

- Central Evidence Processing (Body Fluid and Hair ID) Biochemistry (DNA Analysis)
- Trace Evidence (Glass, Paint, Gunshot Residue or Fire Debris)
- Firearm and Toolmark (including Footwear and Tire Impression) Questioned Documents
- Toxicology Drug Identification Latent Prints

Please circle responses on a scale from 1 to 5; 1 = very dissatisfied 5 = very satisfied:

Were responses to inquiries provided in a timely manner?

1 2 3 4 5

Did the Laboratory Staff treat you in a professional manner?

1 2 3 4 5

Did the service meet your needs?

1 2 3 4 5

Overall, how satisfied are you with the services provided by this laboratory?

1 2 3 4 5

Comments/Suggestions for improvement:

Name: _____ Phone #: _____ Email: _____
Title: _____ Agency: _____ Date: _____

Please return by US mail, fax or email to:

WVSP Forensic Laboratory
725 Jefferson Road
South Charleston, WV 25309
Fax: (304) 746-2427
Lab.director@wvsp.gov (Laboratory Director)

Thank you for your assistance!